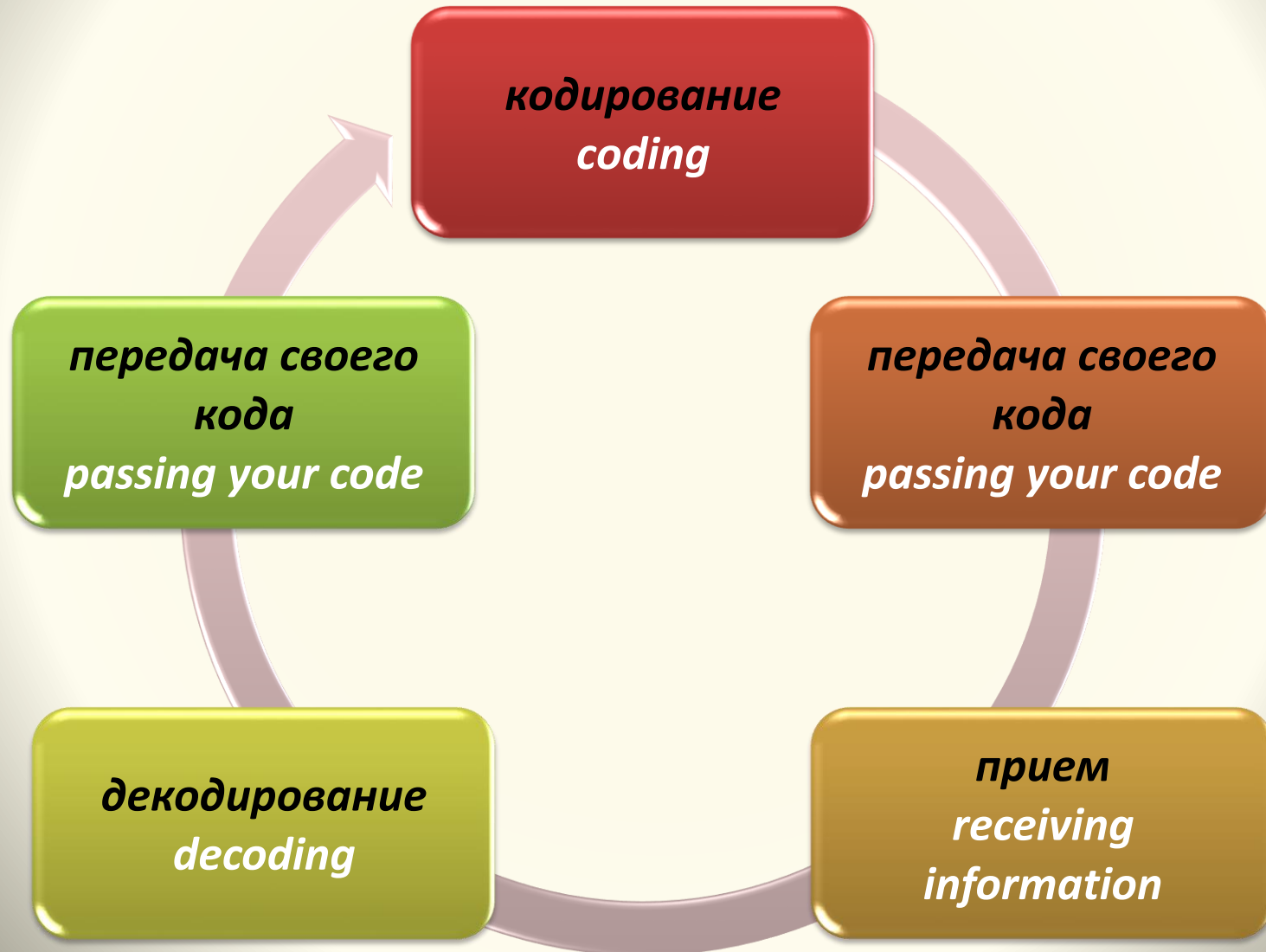




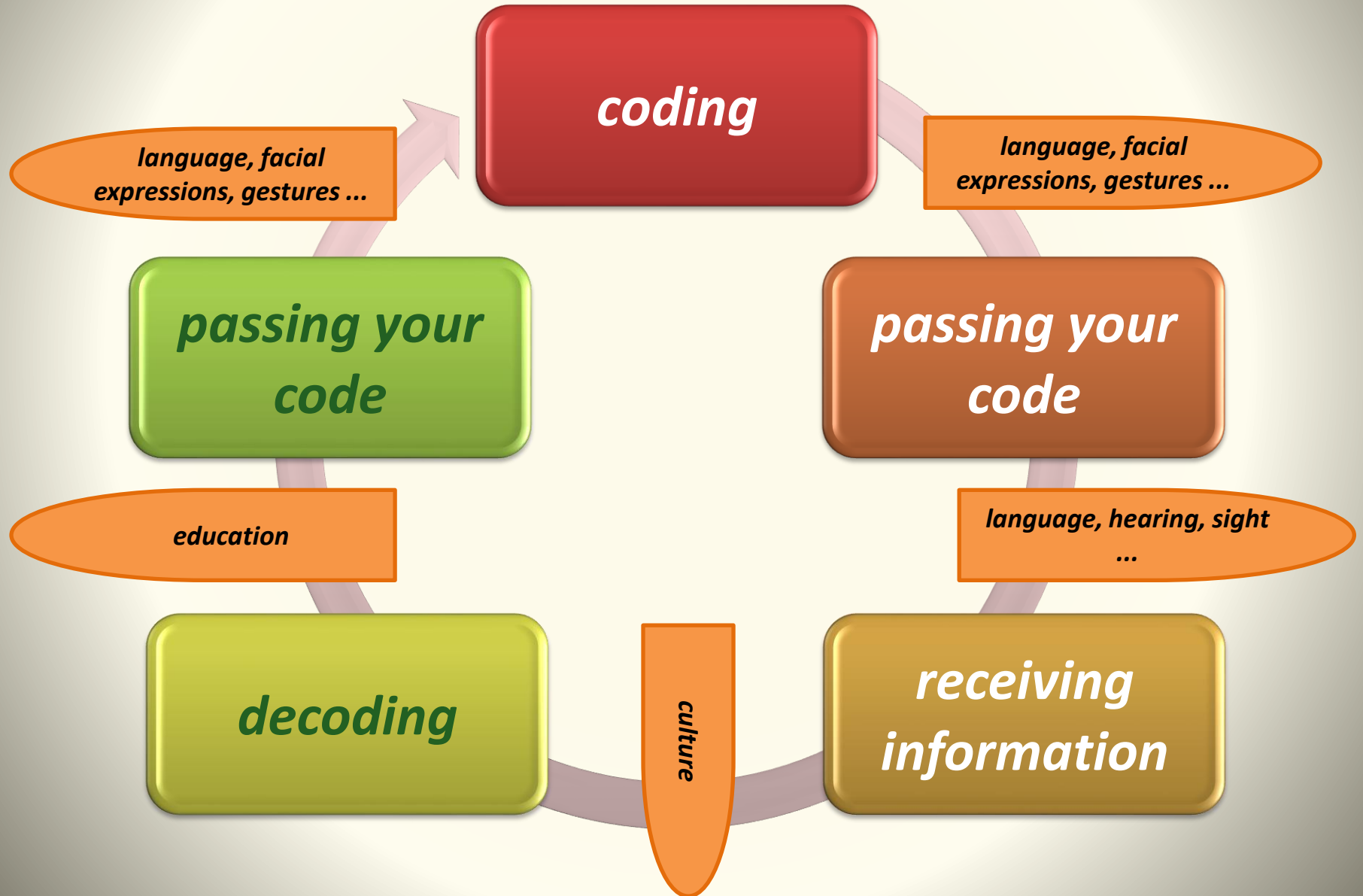
***Clear language as a communication
tool in counseling the family (parents)
of children with psychophysical
disabilities***

Filipovich Inna,
*Associate Professor, Speech Therapy
Department, Institute of Inclusive
Education, Education Institution
“Belarusian State Pedagogical
University named after Maxim Tank”,
Candidate of Pedagogical Sciences,
Associate Professor*

System architectonics of communication



Communication barriers



Basic principles of successful communication

- the adequacy of place, time, action – the goal of communication***
- verbal flow efficiency***
- using and reading metacommunication – non-verbal behavior***

To clearly answer the question, you need to use understandable words

Clear language complies with reporting laws

clarity

relevance

meaningfulness

materiality

timeliness

fullness of reflection

consistency

credibility

The quality of understanding information: LCL

logic

- *connections and consequences*

conciseness

- *rationality and sufficiency*

lightness

- *simple vocabulary, clear meaning*

Information acceptance rate: ARD

availability

- *access to the information*

reliability

- *verifiability of information*

directive

- *directive*

Solution to the problem

- *assertiveness and inclusion – natural for the social community*
- *training in consulting techniques using information transfer rules*
- *creation of information texts in clear language*
- *educational programs*

***Thanks for attention!
Health and patience!***

Filipovich Inna, Minsk, IIE BSPU, 2020 ©